Deleting an Account

Fujitsu Limited
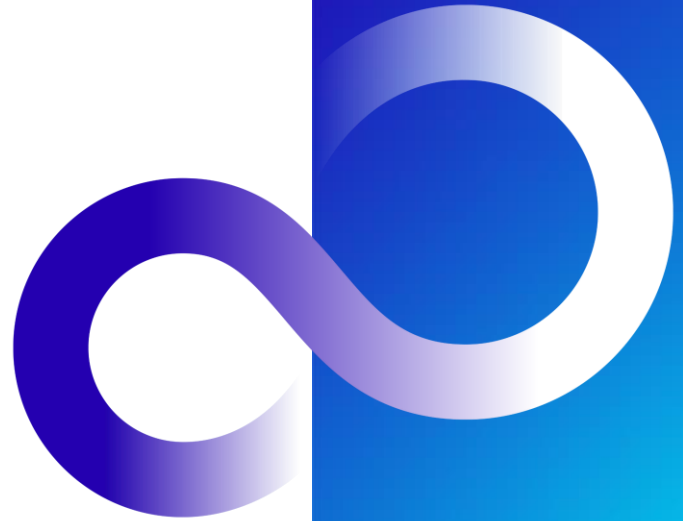
Revision History
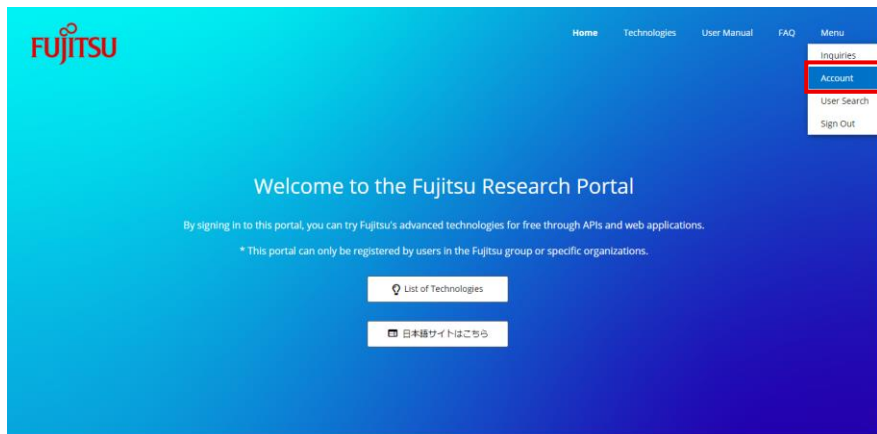
Version	Date	Reason for Changes
1.1	September 7, 2023	English edits
1.0	August 31, 2023	First version

Introduction

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- This document explains how to delete an account on the Fujitsu Research Portal.
  - Two accounts, the AD account and the Portal account, must be deleted in order
    - If the AD account is deleted, API access tokens cannot be issued

> Notes
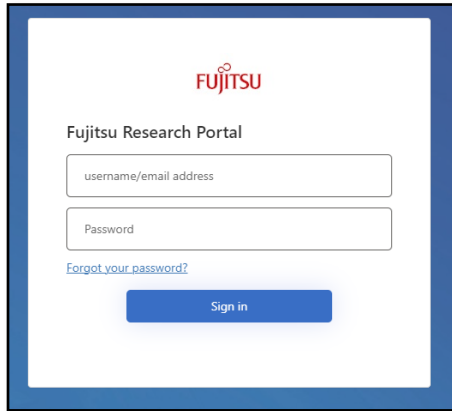> The contents of this manual may differ from the latest version.

- After signing into the Portal, click the "Menu" button in the navigation bar at the top right

- Click "User Information" under the "Menu" drop down to go to the "Account" page.

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- On the "Account" page, navigate to the "Delete AD Account" section and click the "Delete AD Account" button to go to the authentication page
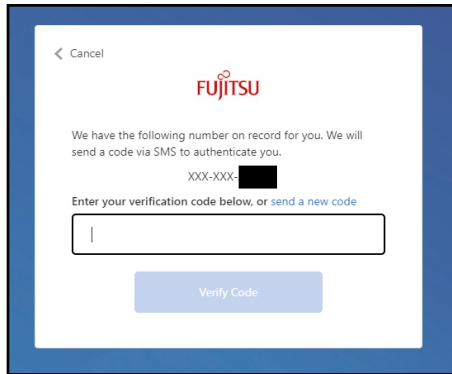
- On the authentication page, enter your credentials and click "Sign In" to conduct SMS authentication

- Once the SMS authentication is conducted, enter the verification code and click "Verify Code"

Deleting the AD Account 4/4
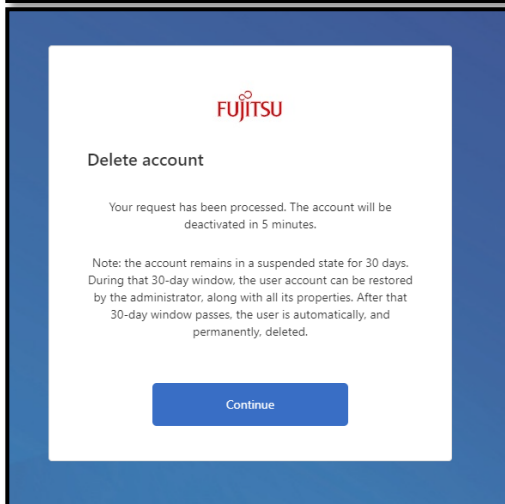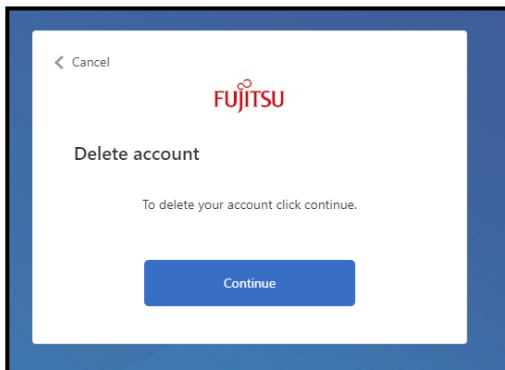
- Click the "Delete" button to delete the AD account.

- AD account deletion is complete when you see the screen on the lower left

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- On the "Account" page, navigate to the "Details" section and click the "Close account" button

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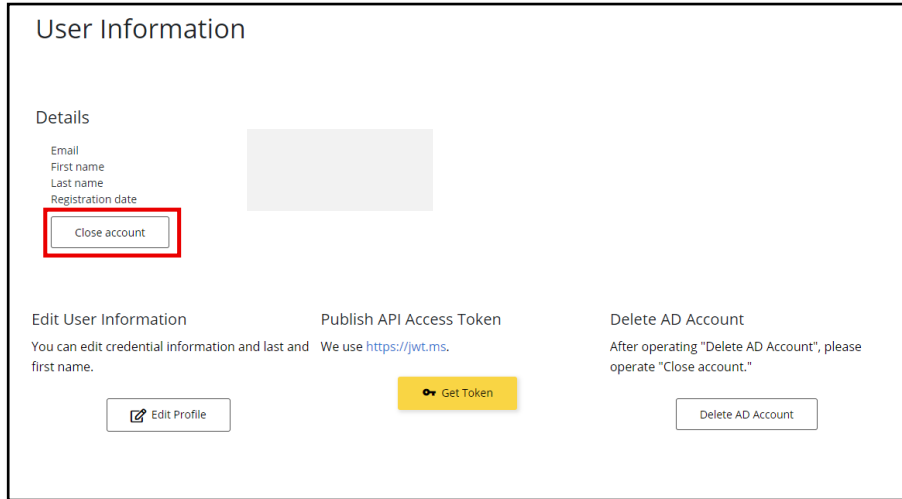
- A confirmation dialog will appear. Click the "OK" button.
  - You will be signed out and redirected to the homepage.
- A confirmation e-mail will be sent. Check the e-mail address you registered.

If you delete the portal account before the AD account

- After deleting the Portal account, you will be signed out and redirected to the homepage

- Sign in with the same username and password used for the deleted Portal account
  - As this procedure will re-create the deleted Portal account, you will receive an email confirming your registration.

- Delete the accounts again starting with the AD account, then the Portal account

Thank you

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