



Fujitsu Data e-TRUST message collection

Preface

Purpose of This Manual

This document describes the messages and workaround for the most common errors that occur with Fujitsu Data e-TRUST.

If you encounter an error not described in this manual, contact your system administrator.

Audience of This Manual

This document is written for those who plan or develop applications and services using Fujitsu Data e-TRUST. The following knowledge is required to read this document:

- Basic knowledge of the Internet
- Basic knowledge of the Web API
- Basic knowledge of the database (DB)

Organization of Manuals

Please read the following manuals according to your purpose and purpose.

manual name	Purpose and purpose
Function Manual (this document)	This document provides an overview of the Service, main functions, and information you need to understand to use the Service.
API Reference Manual	Provides a detailed reference for using the Web API. It is written in HTML format.
API Reference Manual: separate volumes	Supplements the API Reference Manual. Please check it with the API reference.
Message Collection	This document describes the message contents and the action to be
Notes and Limitations	This document describes precautions and restrictions for using Fujitsu Data e-TRUST.
Release Information	Provides release information for Fujitsu Data e-TRUST.
Licensing Information	This document describes the license of the software used in this service.

Organization of This Document

This manual is organized as follows.

Chapter/Appendix	Contents
Chapter I Common Error Messages and Workarounds for Distributed Data Linkage, Consent Management, and Service Management Functions	This section describes the common error messages that are generated by the functions in Chapters 2, 3, and 6, and how to resolve them.
Chapter II Error Messages for the Distributed Data Linkage Function	This subsection describes the error messages that occur in the distributed data linkage function and the corrective actions to take.
Chapter III Error Messages for the Consent Management Function	This subsection describes the error messages that occur in the consent management function and the corrective actions to take.
Chapter IV Error Messages for the Trail and Audit Function	This subsection describes the error messages that occur in the trail and audit function and how to handle them.
Chapter V Error Messages for the Trust Seal Function	This section describes the error messages that are generated by the trust seal function and the corrective actions to take.
Chapter VI Error Messages for the Service Management Function	This subsection describes the error messages that occur in the management function and the corrective actions to take.

Conventions Used in This Manual

Error messages generated by Fujitsu Data e-TRUST may have "Failed to XXX:" in the front, but this manual only describes the following error messages. We appreciate your understanding in advance.

Export Control Regulation

If this document is to be exported or provided to a third party, please review the regulations of your country of residence and the U.S. export control laws and regulations before proceeding.

Change History

Edition Count	Date	Changes
v1.1	2024/3/22	<ul style="list-style-type: none">● Revise the technology name from "Data e-TRUST" to "Fujitsu Data e-TRUST".
second edition (v 1.0)	2023/7/10	<ul style="list-style-type: none">● Add the following new error to Section 2.3<ul style="list-style-type: none">➢ Error Detail Code: 40006100● Add the following new error to Section 4.1<ul style="list-style-type: none">➢ Status Code: 408
First edition	2023/3/24	New

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Chapter I Common Error Messages and Workarounds for Distributed Data Linkage, Consent Management, and Service Management Functions

This chapter describes the error messages that are common to the functions in Chapters 2, 3, and 6, and how to handle them.

No.	status codes	error detail code	error message	error content	workaround
1	400	40001100	Invalid Parameter. (Error: XXX).	The specified parameter is invalid.	Check the XXX in the error message and specify the correct value based on the API reference manual.
2	403	40301100	Bad Access Rights. (XXX)	Insufficient access privileges.	Check XXX in the error message and check the API reference manual to see if the role is appropriate.
3	408	40801100	Request Timeout.	A timeout error has occurred.	If the system is under load due to execution of another request, try re-execution at a time when the load is low. If this error occurs frequently, contact your system administrator.
4	500	50000100	XXX	An unexpected error has occurred.	Contact your system administrator. In that case, please contact us with an error message.
5	500	50001100	Internal Server Error. (XXX)		
6	500	50002100	Internal SQL Error.		
7	500	50003100	Internal Exclusive Lock Timeout Error.	An error occurred due to exclusive lock timeout.	Processing on the same table may be concentrated. Wait a while, and then retry the operation. If this error occurs frequently, contact your system administrator.
8	500	50004100	Internal DB Error.	An error occurred during DB connection processing.	Contact your system administrator. In that case, please contact us with an error message.
9	500	50005100	Internal Server Error (internal error).	An internal error has occurred.	Contact your system administrator. In that case, please contact us with an error message.

Chapter II Error Messages for the Distributed Data Linkage Function

This chapter describes the error messages that occur in the distributed data linkage function and the corrective actions to take.

II.1 Error Messages and Workarounds for Manage Table Definition API

This subsection describes the error messages and corrective actions to be taken for the table definition.

Manage table definition (create)

The main error messages that occur with Manage table definition (create) and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	400	40003021	Already Exist. ("XXX" is already exist.) "	Identical table name already exists.	Check the XXX in the error message and specify the correct value based on the API reference manual.
2	400	40003022	Already Exist. (XXX is already defined by others, and composition of columns are different from your request.) "	A table with the same table name but with a different column structure already exists.	Check the XXX in the error message and specify the correct value based on the API reference manual.

Manage table definition (update)

The main error messages that occur with Manage table definition (update) and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	409	40901100	Cannot process due to existence of synchronizing records.	Data is in the process of being synchronized.	The target data is in the process of being synchronized. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.
2	500	50009100	Too Many Asynchronous Request Error.	There is a large amount of data being processed asynchronously.	The processing of data is concentrated. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.

Manage table definition (delete)

The main error messages that occur with Manage table definition (delete) and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
3	409	40901100	Cannot process due to existence of synchronizing records.	Data is in the process of being synchronized.	The target data is in the process of being synchronized. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.
C	500	50009100	Too Many Asynchronous Request Error.	There is a large amount of data being processed asynchronously.	The processing of data is concentrated. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.

II.2 Error Messages and Workarounds for Get Table Definition API

There is no main error message that occurs only with Get table definition. Refer to Chapter 1 for the contents of common error messages and actions to take.

II.3 Error Messages and Workarounds for Register Data (Single Record) API

The main error messages that occur with Register data (single record) and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	400	40002100	Failed to register data — Table Record Limit Exceeded. (Registered record number per table must not exceed XXX. agent _ id: XXX, table _ name: XXX)	You have exceeded the maximum number of registered records per table.	Check the XXX in the error message and specify the correct value based on the API reference manual.
2	400	40004100	Already Exist. (data is already exist.)	A record with the same primary or unique key already exists.	Check the input data and API Reference Manual to ensure that the primary key or unique keyed column has an appropriate value that does not duplicate any other record.
3	400	40006100	Failed to register data: Dataowner Record Limit Exceeded. (Registered record number for one data owner per table must not exceed XXX. agent _ id: XXX, table _ name: XXX, data owner: [agent _ id: XXX, user _ id: XXX])	You have exceeded the maximum number of registered records per data owner for a record with a data owner.	Check the XXX in the error message and specify the correct value based on the API reference manual.
4	409	40901100	Cannot process due to existence of synchronizing records.	Data is in the process of being synchronized.	The target data is in the process of being synchronized. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.
5	500	50006100	Exist Synchronizing Data Error. (XXX)	Data is in the process of being synchronized.	The target data is in the process of being synchronized. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.
6	500	50009100	Too Many Asynchronous Request Error.	There is a large amount of data being processed asynchronously.	The processing of data is concentrated. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.

II.4 Error Messages and Workarounds for Upload Data (Multiple Records) API

The main error messages that occur with Upload data (multiple records) and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	400	40004100	Already Exist. (data is already exist.)	A record with the same primary or unique key already exists.	Check the input data and API Reference Manual to ensure that the primary key or unique keyed column has an appropriate value that does not duplicate any other record.
2	500	50009100	Too Many Asynchronous Request Error.	There is a large amount of data being processed asynchronously.	The processing of data is concentrated. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.

II.5 Error Messages and Workarounds for Delete Data API

The main error messages that occur with Delete data and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	409	40901100	Cannot process due to existence of synchronizing records.	Data is in the process of being synchronized.	The target data is in the process of being synchronized. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.
2	500	50006100	Exist Synchronizing Data Error. (XXX)		
3	500	50009100	Too Many Asynchronous Request Error.	There is a large amount of data being processed asynchronously.	The processing of data is concentrated. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.

II.6 Error Messages and Workarounds for Get Data API

There is no main error message that occurs only with Get data. Refer to Chapter 1 for the contents of common error messages and actions to take.

II.7 Error Messages and Workarounds for Send Data API

The main error messages that occur with Send data and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	409	40901100	Failed to send all records.	All data transmission failed.	Check whether the data to be sent exists, whether the sent record is not specified, whether the data conforms to the conditions of the target table definition, and then re-execute the command with the specified parameters changed. There may also be data in the synchronization process, so try again later.
2	409	40901100	Cannot process due to existence of synchronizing records.	Data is in the process of being synchronized.	The target data is in the process of being synchronized. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.
3	500	50009100	Too Many Asynchronous Request Error.	There is a large amount of data being processed asynchronously.	The processing of data is concentrated. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.

II.8 Error Messages and Workarounds for Cancel Data Transmission API

The main error messages that occur with Cancel data transmission and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	409	40901100	Failed to stop all records.	All data transmission cancellations could not be performed.	Check whether the data to be canceled exists, whether the data has already been sent to the specified record, whether the data conforms to the conditions of the target table definition, and then re-execute the command with the specified parameters changed. Also, there may be data in the synchronization process, so please try again after a while.
2	409	40901100	Cannot process due to existence of synchronizing records.	Data is in the process of being synchronized.	The target data is in the process of being synchronized. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.
3	500	50006100	Exist Synchronizing Data Error. (XXX)	Data is in the process of being synchronized.	The target data is in the process of being synchronized. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.
4	500	50009100	Too Many Asynchronous Request Error.	There is a large amount of data being processed asynchronously.	The processing of data is concentrated. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.

II.9 Error Messages and Workarounds for Request Data Transmission API

The main error messages that occur with Request data transmission and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	500	50009100	Too Many Asynchronous Request Error.	There is a large amount of data being processed asynchronously.	The processing of data is concentrated. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.

II.10 Error Messages and Workarounds for Respond to Data Transmission Request API

The main error messages that occur with Respond to data transmission request and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	500	50009100	Too Many Asynchronous Request Error.	There is a large amount of data being processed asynchronously.	The processing of data is concentrated. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.

Chapter III Error Messages for the Consent Management Function

This chapter describes the error messages that are generated by the consent management function and the actions to be taken.

III.1 Error Messages and Workarounds for Respond to Consent Request API

The main error messages that occur with Respond to consent request and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	409	40901100	Cannot process due to existence of synchronizing records.	Data is in the process of being synchronized.	The target data is in the process of being synchronized. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.
2	409	40901100	all agreement answers are invalid.	All specified consent responses are invalid.	You have already responded to the subject consent request with the specified information. Please review the data you need to answer.
3	500	50009100	Too Many Asynchronous Request Error.	There is a large amount of data being processed asynchronously.	The processing of data is concentrated. Please try again later. If this error occurs frequently, contact your system administrator. In that case, please contact us with an error message.

III.2 Error Messages and Workarounds for Get Consent Data API

There is no main error message that occurs only with Get consent data. Refer to Chapter 1 for the contents of common error messages and actions to take.

Chapter IV Error Messages for the Trail and Audit Function

This chapter describes the error messages that are generated by the trail and audit function and the corrective actions to take.

IV.1 Common Error Messages and Workarounds for the Trail and Audit Function

This section describes the error messages that are common to the functions described in Chapter 4 and the corrective actions to take.

No.	status codes	error detail code	error message	error content	workaround
1	400	40021100	Invalid Parameter. (XXX.)	The specified parameter is invalid.	Check the XXX in the error message and specify the correct value based on the API reference manual.
2	401	40121100	Unauthorized. (XXX.)	Not authenticated. or credentials have expired.	Check XXX in the error message, check the API reference manual to see if the user information is correct, and then re-access.
3	403	40321100	Bad Access Rights. (XXX.)	Insufficient access privileges.	Check XXX in the error message and check the API reference manual to see if the role is appropriate.
4	408	-	-	A timeout error has occurred.	If the system is under load due to execution of another request, try re-execution at a time when the load is low. If this error occurs frequently, contact your system administrator.
5	500	50020100	(XXX.)	An unexpected error has occurred.	Contact your system administrator.
6	500	50021100	Internal Server Error.	An unexpected error has occurred.	Contact your system administrator.
7	500	50022100	Internal SQL Error. (XXX.)	A SQL request error has occurred.	Contact your system administrator.
8	500	50024100	Internal Server Error. (XXX.)	An unexpected error has occurred.	Contact your system administrator.
9	500	50025100	Internal Server Error. (XXX.)	An unexpected error has occurred.	Contact your system administrator.
10	500	50025110	Internal Server Error. (XXX.)	An unexpected error has occurred.	Contact your system administrator.
11	500	50025120	Internal Server Error. (XXX.)	An unexpected error has occurred.	Contact your system administrator.
12	500	50025140	Internal Server Error. (XXX.)	An unexpected error has occurred.	Contact your system administrator.
13	500	50025150	Internal Server Error. (XXX.)	An unexpected error has occurred.	Contact your system administrator.
14	500	50025160	Internal Server Error. (XXX.)	An unexpected error has occurred.	An unexpected error has occurred.
15	500	50025170	Internal Server Error. (XXX.)	An unexpected error has occurred.	Contact your system administrator.

IV.2 Error Messages and Workarounds for Register Trail API

The main error messages that occur with Register trail and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	500	50023100	Internal Server Error. (XXX.)	An unexpected error has occurred.	Contact your system administrator.

IV.3 Error Messages and Workarounds for Get Lineage API

The main error messages that occur with Get lineage and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	404	40421100	Not exist. (XXX.)	The Lineage to which the specified History ID belongs cannot be found.	Check XXX in the error message and make sure there are no typographical errors.
2	500	50023100	Internal Server Error. (XXX.)	An unexpected error has occurred.	Contact your system administrator.

IV.4 Error Messages and Workarounds for Search Trail API

This subsection describes error messages and corrective actions to be taken for trail search.

Search trail (by header)

The main error messages that occur with Search trail (by header) and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	404	40421100	Not exist. (XXX.)	No history matching the search criteria was found.	Check XXX in the error message and make sure there are no typographical errors.
2	500	50023100	Internal Server Error. (XXX.)	An unexpected error has occurred.	Contact your system administrator.

Search trail (by global data)

The main error messages that occur with Search trail (by global data) and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	404	40421100	Not exist. (XXX.)	No history matching the search criteria was found.	Check XXX in the error message and make sure there are no typographical errors.
2	500	50023100	Internal Server Error. (XXX.)	An unexpected error has occurred.	Contact your system administrator.

Search trail (by local data across organizations)

The main error messages that occur with Search trail (by local data across organizations) and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	404	40422100	cdl: EventId not exist. (XXX.)	No history with requested eventId registered.	Check that there are no errors in the input.
2	500	50023100	Internal Server Error. (XXX.)	An unexpected error has occurred.	Contact your system administrator.

Search trail (by local data and organization)

The main error messages that occur with Search trail (by local data and organization) and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	404	40422100	cdl: EventId not exist. (XXX.)	No history with requested eventId registered.	Check that there are no errors in the input.
2	500	50023100	Internal Server Error. (XXX.)	An unexpected error has occurred.	Contact your system administrator.

Search trail (by verification)

The main error messages that occur with Search trail (by verification) and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	404	40421100	Not exist. (XXX.)	No history matching the search criteria was found.	Check XXX in the error message and make sure there are no typographical errors.
2	500	50023100	Internal Server Error. (XXX.)	An unexpected error has occurred.	Contact your system administrator.

IV.5 Error Messages and Workarounds for Delete Local Data API

The main error messages that occur with Delete local data and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	404	40421100	Not exist. (XXX.)	Cannot find local data to delete.	Check XXX in the error message and make sure there are no typographical errors.
2	500	50023100	Internal Server Error. (XXX.)	An unexpected error has occurred.	Contact your system administrator.

IV.6 Error Messages and Workarounds for Manage reference policy API

Describes reference policy management error messages and workarounds.

Manage reference policy (create)

The main error messages that occur with Manage reference policy (create) and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	404	40422100	cdl: EventId not exist. (XXX.)	No history with requested eventId registered.	Check that there are no errors in the input.
2	500	50023100	Internal Server Error. (XXX.)	An unexpected error has occurred.	Contact your system administrator.

Manage reference policy (delete)

The main error messages that occur with Manage reference policy (delete) and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	404	40421100	Not exist. (XXX.)	Cannot find the reference policy to delete.	Check XXX in the error message and make sure there are no typographical errors.
2	404	40422100	cdl: EventId not exist. (XXX.)	No history with requested eventId registered.	Check that there are no errors in the input.
3	500	50023100	Internal Server Error. (XXX.)	An unexpected error has occurred.	Contact your system administrator.

Manage reference policy (get list)

There is no main error message that occurs only with Manage reference policy (get list) Refer to Chapter 4.1 for the contents of common error messages and actions to take.

IV.7 Error Messages and Workarounds for Verify Trail API

The main error messages that occur with Verify trail and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	404	40423100	Termination History does not exist. (XXX.)	There is no end history for the specified Lineage.	Check that there are no errors in the input.
2	500	50025130	Internal Server Error. (XXX.)	An unexpected error has occurred.	Contact your system administrator.

Chapter V Error Messages for the Trust Seal Function

This chapter describes the error messages that are generated by the trust seal function and how to resolve them.

V.1 Common Error Messages and Workarounds for the Trust Seal Function

This section describes the error messages that are common to the functions described in Chapter 5 and how to resolve them.

No.	status codes	error detail code	error message	error content	workaround
1	400	40041100	Invalid Parameter. (XXX).	The specified parameter is invalid.	Check the XXX in the error message and specify the correct value based on the API reference manual.
2	403	40341100	Bad Access Rights. (XXX).	Insufficient access privileges.	Check XXX in the error message and check the API reference manual to see if the role is appropriate.
3	408	40841100	Request Timeout.	A timeout error has occurred.	If the system is under load due to execution of another request, try re-execution at a time when the load is low. If this error occurs frequently, contact your system administrator.
4	500	50040100	XXX	An unexpected error has occurred.	Contact your system administrator. In that case, please contact us with an error message.
5	500	50041100	Internal Server Error. (XXX)	An unexpected error has occurred.	Contact your system administrator. In that case, please contact us with an error message.

V.2 Error Messages and Workarounds for Create Credential API

The main error messages that occur with Create Credential and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	500	50042100	Internal SQL Error.	A SQL request error has occurred.	Contact your system administrator. In that case, please contact us with an error message.
2	500	50044100	Internal DB Error.	An error occurred during DB connection processing.	Contact your system administrator. In that case, please contact us with an error message.

V.3 Error Messages and Workarounds for Send Credential API

The main error messages that occur with Send credential and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	500	50042100	Internal SQL Error.	A SQL request error has occurred.	Contact your system administrator. In that case, please contact us with an error message.
2	500	50044100	Internal DB Error.	An error occurred during DB connection processing.	Contact your system administrator. In that case, please contact us with an error message.

V.4 Error Messages and Workarounds for Revoke Credential API

There is no main error message that occurs only with Revoke credential. Refer to Chapter 5.1 for the contents of common error messages and actions to take.

V.5 Error Messages and Workarounds for Get Credential API

The main error messages that occur with Get credential and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	500	50042100	Internal SQL Error.	A SQL request error has occurred.	Contact your system administrator. In that case, please contact us with an error message.
2	500	50044100	Internal DB Error.	An error occurred during DB connection processing.	Contact your system administrator. In that case, please contact us with an error message.

V.6 Error Messages and Workarounds for Get Received Credential API

The main error messages that occur with Get received credential and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	500	50042100	Internal SQL Error.	A SQL request error has occurred.	Contact your system administrator. In that case, please contact us with an error message.
2	500	50044100	Internal DB Error.	An error occurred during DB connection processing.	Contact your system administrator. In that case, please contact us with an error message.

V.7 Error Messages and Workarounds for Create Trust Seal API

The main error messages that occur with Create trust seal and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	500	50042100	Internal SQL Error.	A SQL request error has occurred.	Contact your system administrator. In that case, please contact us with an error message.
2	500	50044100	Internal DB Error.	An error occurred during DB connection processing.	Contact your system administrator. In that case, please contact us with an error message.

V.8 Error Messages and Workarounds for Get Trust Seal API

The main error messages that occur with Get trust seal and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	500	50042100	Internal SQL Error.	A SQL request error has occurred.	Contact your system administrator. In that case, please contact us with an error message.
2	500	50044100	Internal DB Error.	An error occurred during DB connection processing.	Contact your system administrator. In that case, please contact us with an error message.

V.9 Error Messages and Workarounds for Verify Trust Seal API

The main error messages that occur with Verify trust seal and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	500	50042100	Internal SQL Error.	A SQL request error has occurred.	Contact your system administrator. In that case, please contact us with an error message.
2	500	50044100	Internal DB Error.	An error occurred during DB connection processing.	Contact your system administrator. In that case, please contact us with an error message.

Chapter VI Error Messages for the Service Management Function

This chapter describes the error messages that occur in the service management function and how to handle them.

VI.1 Error Messages and Workarounds for Create Agent API

The main error messages that occur with Create agent and the corrective actions to take are as follows:

No.	status codes	error detail code	error message	error content	workaround
1	400	40003011	Already Exist. ("XXX" is already exist.) "	The same agent ID already exists.	Check the XXX in the error message and specify the correct value based on the API reference manual.

VI.2 Error Messages and Workarounds for Client Notification APIs

This subsection describes the error messages and corrective actions to be taken for client notification settings.

Register client notification

There is no main error message that occurs only with Register client notification. Refer to Chapter 1 for the contents of common error messages and actions to take.

Update client notification

There is no main error message that occurs only with Update client notification. Refer to Chapter 1 for the contents of common error messages and actions to take.

Delete client notification

There is no main error message that occurs only with Delete client notification. Refer to Chapter 1 for the contents of common error messages and actions to take.

Get client notification

There is no main error message that occurs only with Get client notification. Refer to Chapter 1 for the contents of common error messages and actions to take.

1. Error Messages and Workarounds for Get API Usage Log API

There is no main error message that occurs only with Get API usage log. Refer to Chapter 1 for the contents of common error messages and actions to take.